



Data Protection Privacy Statement

Haco NWDT Sacco Limited is a Sacco regulated by SASRA to offer financial services. The privacy statement provides information on how Haco NWDT Sacco Ltd approaches processing your personal data. Our focus and commitment to respecting your privacy and safeguarding your personal data remains a priority.

Information that directly or indirectly identifies or says something about you is referred to as personal data. Data processing means anything that can be done with personal data.

This page informs you of our policies regarding the collection, use, and disclosure of personal data when you use our Services and how we manage our responsibility in the use of your data.

We collect your personal data when you provide it to Sacco, during membership application and opening an account, loan application and/ or data you send to us in order that we can contact you. We use your data to provide and improve the Services. By using the Services, you agree to the collection and use of information in accordance with this policy.

We may use your Personal Data also to contact you with newsletters, marketing or promotional materials and other information that may be of interest to you. You may opt out of receiving any and / or all, of these communications from us by following the unsubscribe link or instructions provided in any email or short message we send.

The different type of information collected that allows an individual to be identified directly or indirectly and /or helps provide and improve services includes Names, I.D./Passport Number, Date of Birth, Gender, Marital Status, Property Details, Postal Address, Telephone Number. Some of the purposes for which we collect and process your data includes:

- ❖ To share with you updates, unique offers, general information about products, services, and events unless you have opted not to receive such information.
- ❖ To undertake analysis or survey so that we can improve our Service.
- ❖ For notification purposes on various changes that may arise
- ❖ To enable you to be able to participate in interactive features/ forum in any of our Service.
- ❖ Provision of our service.

As a Sacco we may disclose your personal data for;

- ❖ Insurance purposes
- ❖ Comply with legal/ regulatory obligation.

- ❖ In protecting and defending Sacco Rights or Property.
- ❖ Court litigations.

The data will be retained as long as is necessary to fulfill the purposes for which we collected and as set out in this privacy policy. Unless there is legal obligation we need to comply with the applicable laws, dispute, and complaint resolutions.

Your Data rights with the Sacco;

- ❖ Right to access all the information in our custody and processed in relation to you.
- ❖ Right to request that we erase or rectify data concerning yourself that we have captured, where the information is misleading, incomplete, or inaccurate.
- ❖ Right to object to the processing of your personal data.
- ❖ Right to restrict the personal data relating to you that we process.
- ❖ Right to request you be provided with a copy of your data in a structured, machine-readable format.
- ❖ The right to be informed of the use of your personal data.
- ❖ Right to withdraw consent.

Haco NWDT Sacco may ask for verification of your identity and provision of signed instructions before such requests have been responded to.

We reserve the right to amend this privacy statement at any time. All amendments to this privacy statement will be posted on the website. We will notify you prior to the change becoming effective and update the effective date on the Privacy Policy.

If you have any questions concerning the processing of personal data, please contact us.